

SOPs: Terms and Definitions

Term	Definition
ADG	Assistant Director General
AO	Administrative Officer
APW	Agreement for Performance of Work
BFO	Budget and Finance Officer
BI User	Business Intelligence User (Power BI system)
BOS	WHO Business Operations Division
CERF	Central Emergency Response Fund
CF Manager	Contingency Fund Manager
CFE	Contingency Fund for Emergencies
CO	WHO Country Office
CRC	Contract Review Committee
CRE	WHO Office of Compliance, Risk Management and Ethics
DAF	Division of Administration and Finance
DDG	Deputy Director General
DG	Director General
DI	Direct Implementation
DFC	Direct Financial Cooperation
DOA	Delegation of Authority
DVA	Detection, Verification and Risk Assessment
ECHO	European Civil Protection and Humanitarian Aid Operations
EOC	Emergency Operations Centre in WHO Headquarters
ERF	Emergency Response Framework
ERP	Enterprise Resource Planning
EXD	Executive Director of the WHO Health Emergencies Programme
FAO	Food and Agriculture Organization
FENSA	WHO Framework of Engagement with Non-State Actors
FNMI	Finance
FPRC	FENSA Proposal Review Committee
FSO	Field Security Officer
GOARN	Global Outbreak Alert and Response Network
GOE	General Operating Expenses
GPL	Global Procurement and Logistics
GSC	WHO Global Service Centre
GSM	Global Management System
HBE	HR Emergencies and Event Response
HC	(UN/IASC) Humanitarian Coordinator

HCO	Head of the Country Office
HEO	EXD Office Health Emergencies Preparedness and Response
HIM	Health Emergency Information and Risk Assessment
HQ	WHO Headquarters
HQ FNM	Finance at WHO Headquarters
HR	Human Resources
HRP	Humanitarian Response Plan
HWO/WR	Head of WHO Offices in Countries, Territories and Areas/WHO Representative
IASC	Inter-Agency Standing Committee
IHR	International Health Regulations (2005)
IM	Incident Manager
IMT	Incident Management Team
IMS	Incident Management System
IMST	Incident Manager Support Team
INFOSAN	International Food Safety Authorities Network
IPO	Imprest Purchase Orders
JOR	Joint Operational Review
KPI	Key Performance Indicator
LTA	Long Term Agreement
MFF	EU's Multiannual Financial Framework
MIRA	Multi-Sector Initial Rapid Assessment
MoH	Ministry of Health
MS	WHO Member States
NGO	Non-Governmental Organization
OCHA	Office for the Coordination of Humanitarian Affairs
OCR	Outbreak and Crisis Response
OO	Operations Officer
OSL	Operations Support and Logistics
OIE	World Organisation for Animal Health
PAM	(Regional Office) Programme Area Manager
PHEIC	Public Health Emergency of International Concern
PIP Framework	Pandemic Influenza Preparedness Framework
PM	Project Management
PMR	Project Management, Monitoring and Reporting
PNA	Partnerships and Non-State Actors
PO	Purchase Order
PPE	Personal Protective Equipment
PR	Purchase Requisition
PSC	Programme Support Costs
PSEA	Prevention of Sexual Exploitation and Abuse

PTAEO	Project, Task, Award, Expenditure, Organization
QA	Quality Assurance Technical Network
RD	WHO Regional Director
RED	Regional Emergency Director
RO	WHO Regional Office
RRT	Rapid Response Team
R&R	Rest and Recreation
SBP	Standby Partnerships
SEA	Sexual Exploitation and Abuse
SHO	Strategic Health Operations
SitRep	Situation Report
SOPs	Standard Operating Procedures
SRP	Health Sector Strategic Response Plan
SSA	Special Services Agreements
SSAFE	Safe and Secure Approaches in Field Environments
TR	Travel Request
TRIP	Trade-Related Aspects of Intellectual Property Rights
UN	United Nations
UNCT	United Nations Country Team
UNDP	United Nations Development Programme
UNDSS	United Nations Department of Safety and Security
UNFPA	United Nations Population Fund
UNHCT	United Nations Humanitarian Country Team
UNHRD	United Nations Humanitarian Response Depot
UNOPS	United Nations Office for Project Services
UNV	United Nations Volunteers Programme
vSHOC	Virtual Strategic Health Operations Centre
WAHIS	World Animal Health Information System
WCO	WHO Offices in Countries, Territories and Areas
WHE	WHO/HQ Health Emergencies Programme
WHE EXD	WHO Health Emergencies Programme Executive Director
WHO	World Health Organization
WHOPES	WHO Pesticide Evaluation Scheme
WPE	ADG Emergency Preparedness
WR	WHO Representative
WRE	ADG Emergency Response